



A MESSAGE FROM YOUR CEO

Healthcare heroes working a two-year storm



Brian Hughey
General Manager & CEO

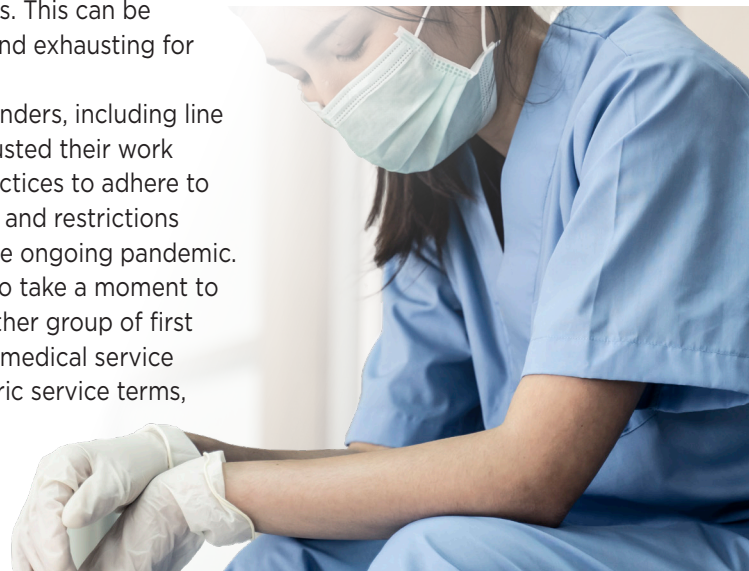
As Singing River Electric employees, we know the concern that exists when natural disasters threaten the communities we serve. As we enter the peak of the 2021 hurricane season, all eyes are on the

Atlantic Ocean and the warm waters of the Gulf of Mexico. Each year, tropical systems threaten our area, sometimes resulting in a direct hit. Depending on the severity of the storm, Singing River Electric's team of employees, along with mutual aid and contract workers, may spend anywhere from one day to a couple of weeks to complete the power restoration process. This can be very demanding and exhausting for all involved.

Many first responders, including line workers, have adjusted their work schedules and practices to adhere to recommendations and restrictions associated with the ongoing pandemic. With that, I want to take a moment to acknowledge another group of first responders — our medical service providers. In electric service terms,

this special group is now **working a two-year storm**. For more than 18 months, doctors and nurses have continually treated patients infected with the COVID-19 virus, thus exposing themselves and their families to the virus. The long hours, spent by these special people, on a daily basis have affected them both physically and emotionally, and to them, we say **thank you!** I'm not sure what we would do without you.

During this time, we also thank all first responders including our law enforcement officers, EMTs, and firefighters. We hope and pray for the well-being of each of you and your families during these trying times. The service you provide to our local communities is truly immeasurable.



Gabe Robbins
Energy Services Representative
robbsins@singingriver.com

It's still hot, but fall is coming

As we enter into fall later this month, our temperatures still average in the mid 90s. One issue you may have staying comfortable in this heat is air leaks. They can be a huge problem when trying to cool your house efficiently. Leaks around electrical boxes, plumbing, doors, and windows can be a big player in infiltration and make your air conditioner work much harder, using more electricity. By addressing leaks and properly sealing doors with weatherstripping and using caulk or expanding foam for larger leaks, you can help prevent much of the energy loss in your home.

Thermostats can also contribute to energy savings. Know that every degree above the recommended setting of 78 will save you around 10% on your cooling costs. Take safety and comfort in mind when choosing your thermostat setting, as well as price. Use ceiling fans when you are in the room to increase your comfort at a higher than usual setting.

Fall days are coming. Remember, the smaller the difference between the outside and indoor temperatures, the lower your overall cooling or heating costs.

For more information, visit singingriver.com/ways-to-save.

SRE members will receive new bill beginning in September

1 Contact us

Ways to contact SRE about your bill or account are clearly noted on your bill. You can also get billing and payment information by downloading the SmartHub app.

2 Billing summary

This section provides the account balance. If there is a past due amount, it will be shown.

3 Total due

Total amount that is due.

4 Service address

The address where SRE is providing electric service for this bill.

5 Detail of energy charge

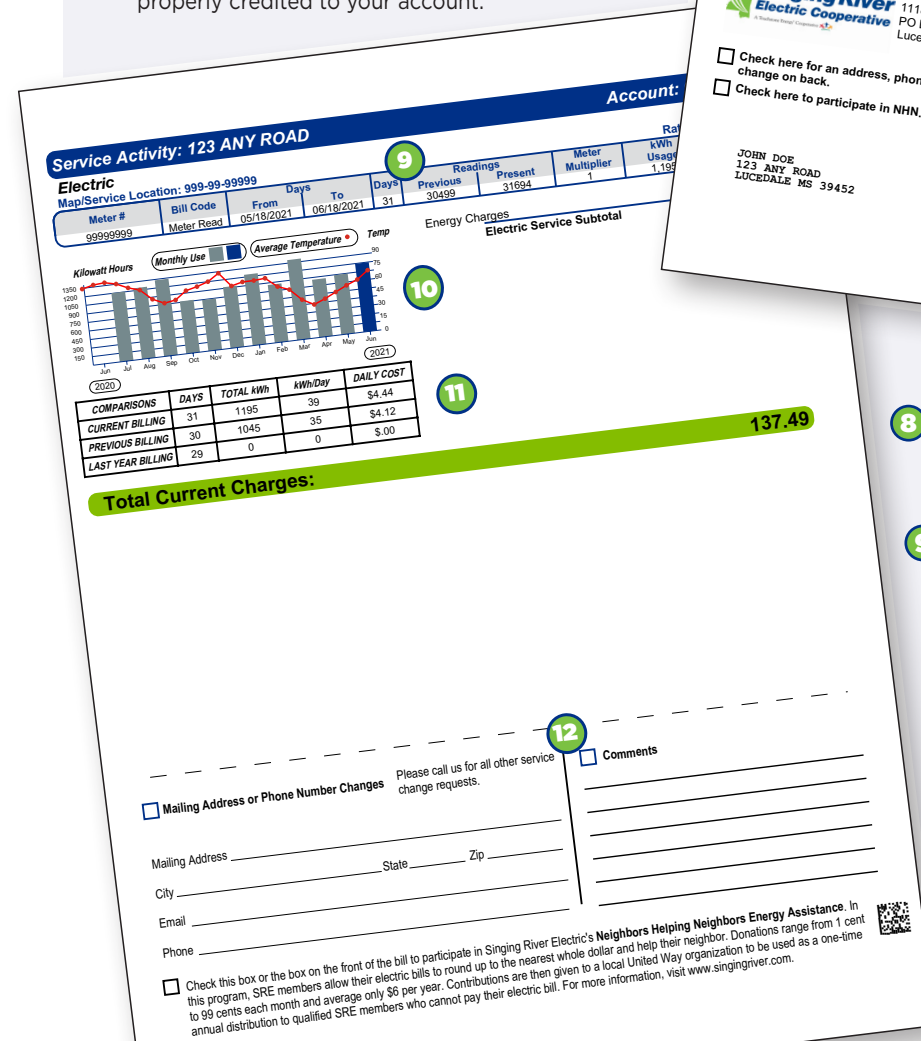
Detail of energy charges per kilowatt hour (kWh).

6 Important messages

This area displays messages related directly to your SRE account or service, and other SRE messages.

7 Payment stub

If you are paying by check, please return this stub with your payment to ensure the payment is properly credited to your account.



8 Donate to Neighbors Helping Neighbors (NHN)

Check this box to round up your bill to the next dollar to provide emergency bill assistance to neighbors in need.

9 Meter readings

The table shows meter data associated with this current bill.

10 Energy use and temperature chart

This graph shows your monthly energy use compared with the local temperature.

11 Energy use comparison chart

Compare current energy use to last month and last year.

12 Payment stub for comments and address correction

There is also space to update your contact information and make comments.

Here is a breakdown to help you understand your new billing statement. The new bills and billing envelopes are slightly different with a clean and simple design.

Loading...



Fiber construction begins in the Brewer community

SR Connect begins phases 3 and 4, fiber construction and splicing, in the Brewer community beginning late August and early September 2021. The work is being done on the Brewer substation pilot project area. Plans at this time are to light up this area with fiber by mid-to-late October. The project has faced some minor slowdowns due to material delays and procuring a work permit from the U.S. Forest Service.

MDR Construction assists with make-ready construction

SR Connect entered into phase 2 or make-ready construction August 1, 2021. MDR Construction is shown here in the Brewer substation area preparing to replace some poles



ahead of fiber construction. Power poles must be examined to ensure they can safely handle both the electrical and fiber equipment. Some poles are being changed out to taller poles.

Don't get locked into a long-term contract.

Fiber is worth the wait!

Your hometown team is bringing you lightning-fast FIBER.

- ✓ Free installation during the pilot period (no contract, no data caps)
- ✓ Super-fast speeds: 100 Mbps and 1 Gbps (up and down)
- ✓ Priced as low as \$59.95 (includes modem, router and managed Wi-Fi)



No contracts. No data caps. No equipment fees.

Sign up today!

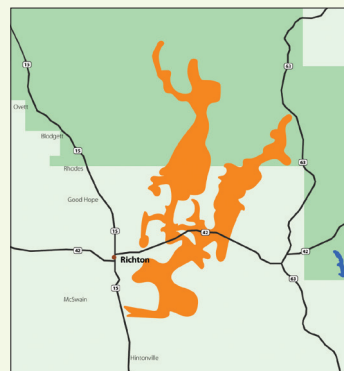
GET CONNECTED. STAY LOCAL.

Lightning-fast fiber is coming! Search your address at singingriverconnect.com to express your interest in service.

singingriverconnect.com
877-272-6611

SR Connect building 400-mile fiber ring and three fiber pilots

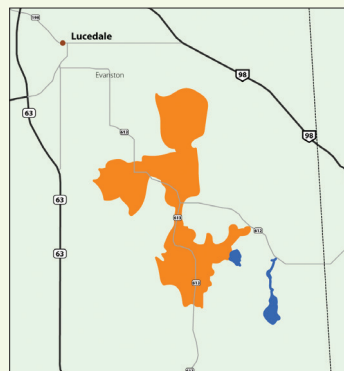
SR Connect's three fiber pilot projects are just part of the initial build out. The pilot projects are being built along with a 400-mile fiber ring that connects all Singing River Electric substations and three offices. This will place the subsidiary in a great position to build the fiber out to other areas more quickly should the board make the decision to do so. Whether you are inside or outside of a pilot area, **please search your address and input information to express an interest at singingriverconnect.com**. The SRE board of directors will use this and other information to determine where to expand once that decision is made.



PILOT AREA #1



PILOT AREA #2



PILOT AREA #3



Beautifying our community

SRE employees clean up boat launches in Jackson County

As electric cooperatives, we belong to the communities we serve.

We adhere to a set of seven cooperative principles, and the seventh is concern for community. It is a part of all that we do.

SRE employees live and work in our local community, so they are always willing to volunteer and invest their time in community service. On July 30, employees spent the day picking up trash and weed eating at Jackson County's Highway 63 and Bayou Cumbest boat launches.

The local boat launches are maintained by our counties and Mississippi Wildlife Fisheries and Parks conservation officers, but they have many boat launch locations and limited resources.

Other cleanups completed this year took place at Greene County's Chickasawhay River, Leakesville Landing boat launch, and George County's Wilkerson Ferry boat launch.

Singing River Electric is member-driven and built by the communities we serve. For more information on how we partner with our communities, visit singingriver.com/my-community or join the conversation on Facebook/Instagram (@SingingRiverElectric) and Twitter (@SRECooperative).

How is my power restored?

In order to restore power to many people quickly, utilities follow a standard restoration plan. First, transmission lines that carry high-voltage electricity to substations are checked for damage, while other employees scout storm-affected areas to assess damage. Employees are pre-assigned areas to speed restoration. Hospitals are given high priority when possible, and restorations work outward from the substations towards your home.

For more information, see the Storm Ready Fact Sheet available at singingriver.com/storm-and-outage.

What is the fastest way to report an outage?

Using the SmartHub mobile app can speed restoration time by directly entering your outage information into our system. Our dispatchers are then able to assign your power outage for faster repairs.

Download the SmartHub app at singingriver.com/smarthub.

Storm Ready!

EMERGENCY RESOURCES

www.singingriver.com
www.fema.gov
www.msena.org
www.ready.gov

www.coastepa.com
www.nhc.noaa.gov
www.gomdot.com
www.weather.com/newscenter/stormwatch

OUR PLAN

Your local electric cooperatives believe in the power of preparation and have extensive storm plans that have guided the cooperatives through severe storms and major hurricanes. The five-stage plan organizes employee efforts before, during and after storms.

PHASE ONE - Storm Enters the Gulf of Mexico: The storm is monitored, and the plan goes into effect. The response team reviews their duties.

PHASE TWO - Storm Warnings: A Storm Operations Center is established. The CEO/General Manager directs the response team.

PHASE THREE - During the Storm: Operations personnel are dismissed when winds reach 35 mph and employees seek shelter.

PHASE FOUR - After the Storm: (Restoration) Personnel organize service restoration. Damage assessment crews are sent out. Additional crews' assistance is called in if necessary.

PHASE FIVE - After Restoration: (Recovery) After all power is restored, normal operations resume. Any temporary repairs are corrected.

GENERATOR SAFETY

If you plan to use a generator following a storm, always think safety first.

- Never connect a generator to your home's wiring. This can energize power lines, endangering our workers and even you! It is best to connect generators by using a transfer switch, or connect appliances directly to the generator.
- Operate your generator outdoors, NOT in a garage, storage room or near your open window. Always read the instructions first.
- Be sure the generator you have selected has ample capacity to supply the lighting, appliances and equipment you plan to connect.
- Do not operate your generator while standing in wet conditions.
- Do not attempt to fill your generator's fuel tank while it is operating.
- Do not tamper with engine's speed adjustment. This could cause a fire.
- Have a charged fire extinguisher nearby as a precaution.

OUTAGE REPORTING

COAST ELECTRIC
24-Hour Outage Call Number: 877-769-2372
Download the CE on the Go app for instant outage reporting
View an outage map at www.coastepa.com

SINGING RIVER ELECTRIC
24-Hour Outage Call Number: 601-947-4211, 228-497-1313, 601-989-2345
Download the SmartHub app for instant outage reporting
View an outage map at www.singingriver.com

THINK SAFETY FIRST!

MEN AT WORK

Get Prepared. Stay Ready.

Download our storm preparedness document or pick up a copy at any SRE office, and stay ready for severe weather.

Staying Connected

Singing River Electric Cooperative
A Touchstone Energy Cooperative

www.singingriver.com

Mobile App: SmartHub

www.facebook.com/SingingRiverElectric

www.twitter.com/SRECooperative

@singingriverelectric on Instagram

Members with Special Needs

Your electric service provider cannot guarantee uninterrupted electric service. Members who use medical equipment or have special needs that require uninterrupted service should make plans to be in a location that can provide uninterrupted service. Contact the Emergency Management Agency in your area for assistance.

After the Storm

- Treat all downed lines as energized. Beware of downed lines hidden by debris.
- Report all downed lines immediately by calling your local electric cooperative. If there is immediate danger, call 911.
- Prevent generator back feed. Plug any appliances or equipment directly into the generator. Keep the machine in an open area to reduce carbon monoxide emissions.
- Avoid areas where line crews are working.
- Do not stop crews to report an outage. Instead, call your cooperative's outage reporting number or use the mobile app.

When is an Electrician Needed?

Damage to a home's electrical system must be repaired before your co-op can restore power. Damage should be repaired by a licensed electrician and remove fuses and do not use electrical outlets.

A professional electrician must assess the damage and make necessary repairs before electric service can be restored. If a temporary residence is established by government authorities before power can be reconnected.

When Will My Power Be Restored?

These are the steps we need to take as we work our way to your home.

- Transmission Lines:** These high-voltage lines carry electricity from the generating plant to the substation.
- Substation:** This is where your local electric cooperative receives electricity and becomes responsible for restoring power.
- Facilities that Benefit Everyone:** Next, we repair main lines from the substation that serve hospitals, police stations and services we all rely on.
- Home and Businesses:** Now, we repair power lines that serve multiple homes and businesses.
- Individual Members:** Finally, if any members are still without power, we visit each one individually. These repairs take the most time.

Why do my neighbors have power, but I don't? Even people who live on the same street can be served by different power lines. Don't worry. Our crews are on their way.

Why does it seem like my house is the last to come out? In all respects we restore you first. To restore power to the most members in the shortest time, we have to follow the steps above. But now that you know about these steps, you'll have a better idea of when to expect next time the lights go out.

Staying Connected:

Coast Electric Power Association
www.coastepa.com
Mobile App: CE on the Go
www.facebook.com/coastelectric
www.twitter.com/coastelectric
@CoastElectric on Instagram

Singing River Electric Cooperative
www.singingriver.com
Mobile App: SmartHub
www.facebook.com/SingingRiverElectric
www.twitter.com/SRECooperative
@singingriverelectric on Instagram

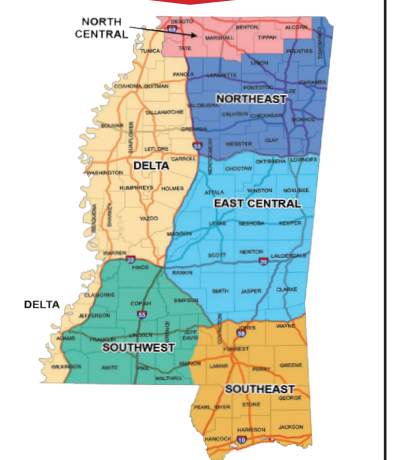
Singing River Electric Cooperative
A Touchstone Energy Cooperative

SINGINGRIVER.COM

Mississippi's 2021-2022 HUNTING SEASONS

For a complete list of hunting seasons, bag limits and other legal restrictions, go to www.mdwfp.com.

DEER ZONES



BAG LIMITS

Antlered Buck Deer: The statewide bag limit on antlered buck deer is one (1) buck per day and three (3) per annual season. One (1) of these three (3) may have hardened antlers that do not meet the unit legal antler requirements on private land and Holly Springs National Forest. For youth hunters fifteen (15) years of age and younger, hunting on private land and authorized state and federal lands, all three (3) of the three (3) buck bag limit may be any antlered deer. Antlered buck bag limit in the North Central Deer Management Unit (DMU) is one (1) buck per day and four (4) per annual season. No antler restrictions apply to this DMU. All four bucks may have any sized hardened antlers.

Antlerless Deer:

Private lands: The statewide annual bag limit on antlerless deer is five (5). The antlerless bag limit for private lands in the North Central DMU is ten (10) antler-less deer per season. Antlerless deer are male or female deer which do not have hardened antler above the natural hairline. Only two (2) antlerless deer may be harvested from the Southeast Unit. There is no daily bag limit on antlerless deer in the Northeast, North Central, East Central, Southwest, and Delta units. Only one (1) antlerless deer per day may be harvested in the Southeast DMU.

U.S. Forest Service National Forests: The bag limit is one (1) per day, not to exceed five (5) per annual season except in the Southeast Unit, which is two (2) per annual season.

WHITE-TAILED DEER

DELTA, NORTHEAST, NORTH CENTRAL, EAST CENTRAL, AND SOUTHWEST UNITS		
METHOD	SEASON DATES	LEGAL DEER
Archery	Oct. 1 - Nov. 19	Either-Sex on private land, open public land, and Holly Springs NF
Youth Season (15 and under)	Nov. 6 - Nov. 19	Either-Sex on private lands and authorized state and federal lands.
	Nov. 20 - Jan. 31	Either-Sex on private lands. On open public lands, youth must follow below legal deer criteria.
Antlerless Primitive Weapon	Nov. 8 - 19	Antlerless Deer Only on private lands.
Gun (with dogs)	Nov. 20 - Dec. 1	Either-Sex on private land and Holly Springs NF. Legal Bucks only on open public land.
Primitive Weapon	Dec. 2 - 15	Either-Sex on private land, open public land, and Holly Springs NF. Weapon of choice may be used on private land with appropriate license.
Gun (without dogs)	Dec. 16 - 23	Either-Sex on private land and Holly Springs NF. Legal Bucks only on open public land.
Gun (with dogs)	Dec. 24 - Jan. 19	Either-Sex on private land and Holly Springs NF. Legal Bucks only on open public land.
Archery/Primitive Weapon	Jan. 20 - 31	Either-Sex on private land and Holly Springs NF. Legal Bucks only on open public land. Weapon of choice may be used on private land with appropriate license.

SOUTHEAST UNIT

METHOD	SEASON DATES	LEGAL DEER
Archery	Oct. 15 - Nov. 19	Either-Sex on private and open public land.
Youth Season (15 and under)	Nov. 6 - Nov. 19	Either-Sex on private lands and authorized state and federal lands.
	Nov. 20 - Feb. 15	Either-Sex on private lands. On open public lands, youth must follow below legal deer criteria.
Gun (with dogs)	Nov. 20 - Dec. 1	Either-Sex on private land. Legal Bucks only on open public land.
Primitive Weapon	Dec. 2 - 15	Either-Sex on private and open public land. Weapon of choice may be used on private land with appropriate license.
Gun (without dogs)	Dec. 16 - 23	Either-Sex on private land. Legal Bucks only on open public land.
Gun (with dogs)	Dec. 24 - Jan. 19	Either-Sex on private land. Legal Bucks only on open public land.
Archery/Primitive Weapon	Jan. 20 - 31	Either-Sex on private land. Legal Bucks only on open public land. Weapon of choice may be used on private land with appropriate license.
	Feb. 1 - 15	Legal Bucks only on private and open public land. Weapon of choice may be used on private land with appropriate license.

Fall Turkey

SEASON	DATES	BAG LIMIT
Fall turkey season is open BY PERMIT ONLY from October 15-November 15 on private lands in the following counties or portions of counties where the landowner/leaseholder completes a fall turkey hunting application to the MDWFP Jackson Office and receives tags. The fall season bag limit is two (2) turkeys, which may be of either sex.		
Delta Unit: Bolivar County - west of the main Mississippi River levee and those lands east of the main Mississippi River levee known as 27 Break Hunting Club; Coahoma, Desoto, Issaquena, Tunica, and Washington counties - west of the main Mississippi River levee.		
North Central Unit: Benton, Lafayette, Marshall, Panola, Tippah, and Union counties.		
Southwest Unit: Adams, Amite, Claiborne, Copiah, Hinds, Franklin, Jefferson, Lincoln, Madison, Warren, Wilkinson, and Yazoo counties.		

Spring Turkey

SEASON	DATES	BAG LIMIT
Youth (Private and authorized state and federal public lands. Youth 15 and under)	Mar. 8 - 14	One (1) adult gobbler or 1 gobbler with a 6-inch or longer beard per day, 3 per Spring season. Hunters 15 years of age and younger may harvest 1 gobbler of choice (any age) per day, 3 per Spring season.
Spring	Mar. 15 - May 1	