



A MESSAGE FROM YOUR CEO

Capital Credits: One of the greatest benefits of co-op membership

Singing River Electric is owned by its membership — this means you and I not only receive power from Singing River Electric but are also part-owners of the cooperative. Singing River Electric abides by seven cooperative principles, including Members' Economic Participation. This principle states that members will receive the benefit of any margins (revenue minus expenses) made by the cooperative. Annual margins are allocated to members receiving service during any given year. A member's allocation depends in part on the amount of electricity the member purchased during the year. This allocated amount is called capital credits.

Cooperatives, like Singing River Electric, allocate capital credits to member accounts annually and retire a certain amount of capital credits each year as the financial condition of the cooperative permits. For example, costs for repairing damage to the electrical system caused by a hurricane might prohibit an annual capital credit retirement. Members who are eligible for a particular year's capital credits receive a bill credit or check. Previous members who had an account with Singing River Electric during the years of capital credit retirement may file a claim for retired credits.

Before being retired, electric cooperatives use capital credits to invest in the operations of the cooperative, like purchasing bucket trucks, poles, transformers, wire, and other items. Utilizing capital credit funds reduces the need for loans and related expenses and helps in keeping power costs as low as possible, which is a benefit to all members.

After evaluating margins and costs associated with the delivery of electricity during the previous 12 months, your board of directors is responsible for the decision as to how to handle the annual retirement. Singing River Electric traditionally announces and returns capital credits in December. Capital credits are one of the many benefits of cooperative membership.



by **Brian Hughey**

General Manager and CEO

Energy Tips



Jeff Gray
Energy Services Representative
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Keep your refrigerator running efficiently

Refrigerators are important appliances in member homes. Models built after 1997 are more efficient than previous units, and maintenance and testing will ensure efficiency.

The magnetic seal on the doors needs to be cleaned periodically to ensure a tight seal. To check for a good seal, place a one-dollar bill halfway inside the unit and close the door. Then pull the bill out. A good seal will have some resistance. If the bill slides out easily, the seal is not good; you will need to clean or replace the magnetic seal.

There should be a grill on the front of your refrigerator. Remove the grill and clean the coils using a vacuum cleaner. Doing this will ensure good airflow for the cooling system.

When purchasing a new refrigerator, look for the Energy Star symbol. Once your new refrigerator is in place, we do not recommend moving the old unit outside or to an unconditioned space to continue using. An older refrigerator working against the outside heat and humidity will run continuously and increase your energy use and power bill.

Join us for COFFEE



October is Cooperative Month. Let's chat over coffee.

We will host five events for SRE members at local coffee houses this month. Our Singing River Electric and SR Connect fiber staff members will be available to chat and answer questions. Come visit and talk to us about your electric service, storm preparations, energy-saving efforts, and fiber questions — all while enjoying a free cup of coffee. We can't wait to meet you in person!

Event Locations

Southern Drip Coffee Shop

314 Main Street, Leakesville
Tuesday, Oct. 4 • 7:30 - 9 a.m.

Georgia's Corner Market

12655 Hwy. 57, Vancleave
Tuesday, Oct. 11 • 8:30 - 10 a.m.

Lucedale Coffee House

5161 Main Street, Lucedale
Tuesday, Oct. 11 • 7:30 - 9 a.m.

The Coffee Shop

21413 Hwy. 613, Ste. G, Hurley
Tuesday, Oct. 18 • 7:30 - 9 a.m.

Delo's Heavenly House of Coffee

3880 Gautier-Vancleave Road, Gautier
Tuesday, Oct. 25 • 7:30 - 9 a.m.

SEVEN COOPERATIVE PRINCIPLES

VOLUNTARY AND OPEN MEMBERSHIP



DEMOCRATIC MEMBER CONTROL



MEMBERS' ECONOMIC PARTICIPATION



AUTONOMY AND INDEPENDENCE



EDUCATION, TRAINING AND INFORMATION



COOPERATION AMONG COOPERATIVES



CONCERN FOR COMMUNITY



Upcoming right-of-way projects

Singing River Electric clears trees, limbs and underbrush from the area around and below the power lines called the right of way. Right-of-way clearing helps decrease the number of outages and reduces the risk of someone coming in contact with power lines.

Here are the substations and surrounding areas that are either currently being cleared or where clearing will begin soon:

- **Tanner Chapel Substation** – Highway 612, Tanner Williams Road, Tanner Chapel Road, and surrounding areas.
- **Wade Substation** – Highway 63, Highway 614, Hurley-Wade Road, and surrounding areas.
- **Hintonville Substation** – Highway 15, Hintonville Road, Arlington Road, and surrounding areas.
- **Frank Snell Substation** – Highway 613, Highway 614, Frank Snell Road, and surrounding areas.



SR CONNECT

is signing up subscribers in PHASE 2!



Singing River Electric's Hintonville substation is the first to be connected in Phase 2. Sign-ups will begin with the Highway 15 North and Highway 15 South feeders. This includes: Hintonville Road, Highway 15, River Loop Road, Krone Road, Monk Cochran Loop, Dogwood Drive, Anna Bell Hinton Road, and portions of Wingate and Arlington Roads. To see a zoomable map of the area, scan the QR code. Search your address at singingriverconnect.com and if you live in this area, call 877-272-6611 to sign up for blazing-fast fiber internet from people you trust.



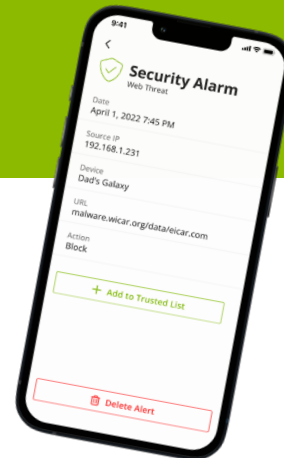
We are extending free installation in all SR Connect Phase 1 fiber areas including the Brewer, Agricola, and Aleco (North Vanleave) substation areas. These maps can also be viewed by clicking the QR Code above.

ENSURE YOU HAVE the Ultimate Wi-Fi Experience using the FREE My SR Connect app by adding enhanced controls: **ExperiencIQ and ProtectIQ**

These applications give parents better visibility, control and protection for when children and grandchildren are online. You receive monthly reports for blocked intrusions, web threats, viruses and malware without lifting a finger. Protection for your whole family and all devices connected to your Wi-Fi for only \$7/month.

- Put your family first and keep children and grandchildren safe while online.
- Block harmful or inappropriate content, apps, and websites.
- Set screen time limits for apps (Minecraft, Snapchat, TikTok).
- View internet use on all devices and prioritize one device over others.
- Automatically block attempted visits to known harmful websites.
- Monitor incoming traffic and keep out hackers.
- Get regular notifications for blocked security threats.
- Protect all devices connected to your W-Fi.

This is available for all current SR Connect fiber subscribers. To add the Ultimate Wi-Fi Experience, call 877-272-6611 today!



Blazing-fast fiber internet from people you trust.

We have fiber **contract crews** working in **many** different locations.

Wondering if someone you see nearby is one of ours? This quarterly fiber construction schedule may help. Remember this is not a complete list of roads and doesn't mean these areas will be signing up for fiber in this time frame. **Please DO NOT call to inquire about signing up for fiber service if you are in one of these areas.** It is for crew identification only. You will receive a mailed postcard, an email and see signs along your road that say, CALL NOW, when it is time for you to sign up for fiber service.



UPCOMING MRE FIBER PROJECTS

Make-ready engineering (MRE) is the FIRST of seven stages of fiber construction, immediately followed by make-ready construction or stage TWO. Here is a list of areas that fiber contract crews may be in for the remainder of the year, in case you see them near your property.

Sawmill substation - Dickerson Sawmill Road, Jake Hill Road, Man Moulds Road, portions of Brushy Creek Road, Old Highway 63 N and some surrounding areas.

Kittrell substation - K Town Road, Riverside Road, Chicora Stateline, Smithtown Chicora, Chicora Greene County, Woulard Bend River Road, portions of Old Avera Road and some surrounding areas.

State Line substation - Martin Luther King Drive, State Line Battles Road, Chason Eret, Beasley Gardner Road, and portions of Highway 45, Highway 42, Highway 57 and some surrounding areas.

McLain substation - Loop Road, Arlington Road, Progress Road, Little Creek Road, Isom Jordan Road, and portions of Old Highway 42, Neely Road, Avera Road, Highway 98, Highway 57 and some surrounding areas.

UPCOMING MRC & FIBER CONSTRUCTION PROJECTS

Make-ready construction (MRC) and Fiber construction are the SECOND and THIRD of the seven stages in our fiber build process. Here is a list of areas that fiber contract crews may be in for the remainder of the year, in case you see them near your property.

Lucedale South substation - Portions of Highway 26 West, Sally Parker Road, Highway 613, Mill Street Extension, Central Fire Tower Road, Fig Farm Road, Highway 198 and some surrounding areas.

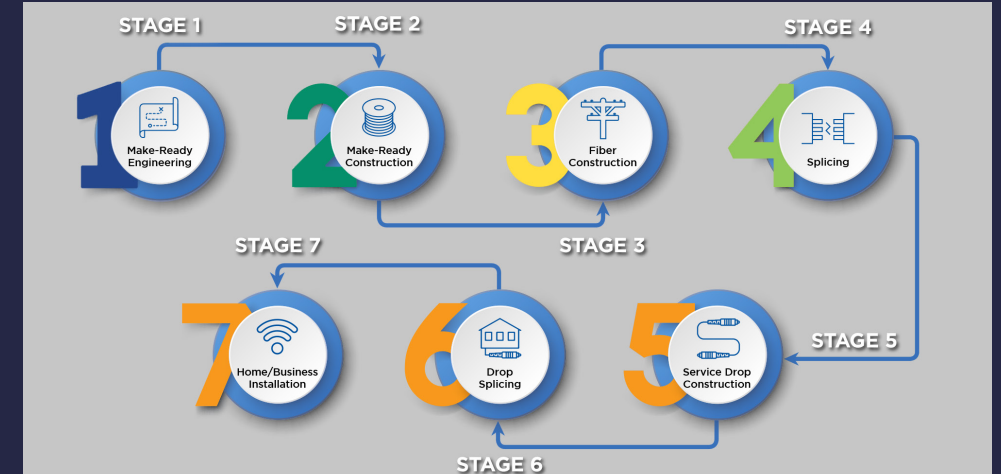
Basin substation - River Road, Pleasant Hill Church Road, Ellis Hodge Road, and portions of Highway 63 Basin Refuge Road and some surrounding areas.

Tanner Chapel substation - Tanner Williams Road, Howell Tanner Chapel Road, and portions of Highway 612, State Line Road and some surrounding areas.

UPCOMING SPLICING FIBER PROJECTS

Splicing is the FOURTH of seven stages of fiber construction. Here is a list of areas that fiber contract crews may be in for the remainder of the year, in case you see them near your property.

Harleston substation - Polk Town Road, Davis Sawmill Road, Cedar Creek Road, portions of Beasley Road and Highway 613 and some surrounding areas.





Pictured left to right are George County Middle School's Elijah Davis, Principal Julie Miller, Band Director Amanda Gooch, Casen Rose, Sandra Shell, and Brayden Schutz.

Fostering the love of music

SRE NHN Grant purchases musical instruments

Concern for Community

Neighbors Helping Neighbors (NHN) Community Grants help Singing River Electric merge efforts with the hard work of those within our communities.

Since the program's inception in 2001, \$333,842.12 has been awarded to local non-profits in local communities.

The George County Middle School Music Department's mission is to foster a love for music in seventh and eighth grade students.

The Neighbors Helping Neighbors Community grant of \$2,496 was used to purchase a concert bass drum with a stand, a trombone, and a tenor saxophone. "These instruments will allow students who cannot afford to purchase an instrument the chance to succeed, and ultimately help them in their future musical goals," explains Amanda Gooch, music teacher and band director.

For more information on SRE NHN Community Grants and how to apply, visit singingriver.com/my-community. Grants for up to \$2,500 are awarded to nonprofits in SRE's service area three times a year in January, May, and September.

Fall Farm Safety Check

Electrical safety on the farm is key to preventing injuries and potential death. Look at possible electrical hazards. Scan the horizon for overhead power lines before you climb on any farm equipment. For more tips, visit myelectriccooperative.com/safety or safeelectricity.org.

Trick-or-treating safety

Make sure your trick-or-treaters are easy to spot on Halloween night. Purchase glow sticks or small flashlights to help them stand out. Don't forget to clear walkways, porches, and entryways for visiting pumpkins and ghosts.

