



A MESSAGE FROM YOUR CEO

Co-op values benefit the community

Singing River Electric's primary job is keeping the lights on, but our passion is serving our members. Because we're a cooperative, our purpose is to enrich the lives of our members through our services and products, while serving the long-term interests of our community. Member and subscriber focus is at the heart of who we are.

We are always seeking ways to live out the seven cooperative principles, especially Concern for Community. Singing River Electric was built by and is led by the members we serve. Whether tested by severe weather events or a pandemic, our co-op puts people first, not just during tough times, but all the time.

Over the years, our charitable efforts, employee volunteer service hours, and other projects have assisted local non-profits, supported local schools and young people, contributed to local food banks, assisted families in need to keep the lights on, and much, much more.

Since the beginning of this year, our employees completed three Cooperative Days of Service projects in Jackson, George, and Greene counties. Partnering with the Town of Leakesville, the Pascagoula River

Audubon Center, and SREA Head Start not only let our employees perform needed work but also gave them the chance to learn more about these local organizations.

Teaching electric safety at schools, attending career fairs to share electric industry job opportunities, and participating in the Cooperative Youth Leaders program keep us in touch with local schools. Our NHN Grant program allows us to help six to eight local non-profits annually with specific needs and projects.

Our commitment to our local communities extends beyond providing quality, responsive electric service to offering high-speed fiber internet. Singing River Electric and SR Connect, our fiber affiliate, are working to bring lasting change to our rural communities by unlocking remote work, healthcare and education, and improving entertainment through lightening-fast fiber internet.

We are committed to improving our communities. While the environment in which we operate is constantly changing, one thing remains the same, our dedication to working together with you - the members we serve.



by Brian Hughey

General Manager and CEO

Energy Tips



Gabe Robbins
Energy Services Representative
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Prepare your home now for higher temperatures

Warmer temps are right around the corner. It is the time of year we can start preparing to make improvements to our homes to help reduce those summer electric bills. One way to **reduce the amount of electricity consumed is to reduce the amount of air infiltration through unsealed areas around windows and doors.** By sealing doors and windows, you can reduce the amount of infiltration that occurs in your home - keeping more conditioned air in and less warm air out. Air infiltration or leaks can account for 25-40% of the energy used to heat and cool your home.

There are several inexpensive ways to tighten up your home. Caulking around the inside and outside of window seals as well as adding weather stripping around doors are great ways to reduce the amount of hot and humid air being pulled into your home. Doing this will cut down on your HVAC's run time, which will result in considerable savings on your monthly bill.

More energy-saving tips:

- Set thermostat to 78° or higher when the temperature begins to climb during summer months.
- Use ceiling fans only in occupied rooms to create an extra cooling sensation when air is blown across your skin.
- Avoid running your dishwasher and/or clothes dryer during warmer times of the day.

singingriver.com/ways-to-save

Be My Lineman Valentine

Thank you for showing SRE linemen so much love! The response to our call for valentines for our linemen from schools, parents, and church groups was overwhelming with more than 450 valentines received from all over SRE's service area. Not only our 85 linemen, but all SRE employees received one of the beautifully hand-decorated valentines because the response was so great. We read each and every one.



MISSISSIPPI ARBOR DAY

To celebrate Mississippi's Arbor Day, observed the second Friday of February, SRE Fleet and Right-of-Way Coordinator Nick Greer helped students at three schools plant live oak trees on Feb. 10. Students at St. Martin Middle, Agricola Elementary, and Sand Hill School learned about electric safety and tree planting tips. Two live oaks were planted at each school.



Want to know what happens #BehindTheBroadband?

STEP 1: Make-ready engineering
Examine. Design.



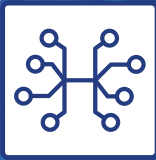
STEP 2: Make-ready construction
Planning the most efficient approach to fiber deployment.



STEP 3: Construction
Building a network from the ground up.



STEP 4: Splicing
Connecting the dots.



STEP 5: Service drop & drop splicing
The last outdoor step. Almost there...



STEP 6: Installation
The speed of light, right to your home.



SR Connect is delivering lightning-fast, fiber internet.

New fiber areas are announced by electric substation and feeder. You can search open fiber areas and your address for service at singingriverconnect.com/signup.

To find out which SRE substation and feeder serves your home, text a SRE MSR during business hours at 228-591-9166.

Scan here! →



SRE now offers
Outage and MSR Texting

Don't like to wait on hold?
Neither do we.

Text a Singing River Electric member service representative (MSR) at 228-591-9166. We will return your text and help resolve your issue or answer your inquiry. You can also **text OUT** to 601-947-1744 to report a power outage.

As of Nov. 2022, SRE members were automatically enrolled in outage texting with the cell phone number listed on their account. Members must have a mobile number on file to use outage texting because the system locates their account information with the number. Phone numbers and other contact information can be updated using the SmartHub mobile app, by texting a MSR, or by calling 601-947-4211 or any SRE office.



Yellow Jackets create drone competition team

SRE NHN Grant benefits St. Martin High School STEAM Team

Concern for Community

Neighbors Helping Neighbors (NHN) Community Grants help Singing River Electric merge efforts with the hard work of those within our communities.

Since the program's inception in 2001, \$339,838.34 has been awarded to local non-profits in local communities.

Adding a competitive drone aspect to its established robotics team, the St. Martin Yellow Jackets STEAM Team is preparing its students for the future. Made up of 30 high school students, the robotics team uses the extracurricular program to hone their teamwork, communication, critical thinking, and problem-solving skills.

The \$2,500 grant was used to purchase a competition drone, a competitive field, and flags to navigate the drone through.

"This is our 8th year of existence," explains Richard Humphreys, CTE Engineering Instructor, and Yellow Jackets STEAM Team Mentor. "Adding drones to our curriculum will help spark an interest in the growing field of unmanned aerial systems."

For more information on SRE NHN Community Grants and how to apply, visit singingriver.com/my-community. Grants for up to \$2,500 are awarded to nonprofits in SRE's service area three times a year in January, May, and September.



Annual Membership Meeting Notice

DATE:

Thursday, June 29, 2023

TIME:

Registration – 5 p.m.

Meeting – 6 p.m.

LOCATION:

SRE office, Lucedale

The meeting will include co-op business and director elections.

Defend Yourself Against Scams

Be wary of calls, texts, and emails from unknown numbers or contacts. Scammers want to scare you and may claim you are overdue on your electric bill and threaten to disconnect service if you don't pay immediately.

If this happens over the phone, hang up. Delete any scam texts or emails. To check on your bill, call us at 601-947-4211 or check your account status on the SmartHub app. Please report potential scams to us so we can warn other members.