Singing River
Electric Cooperative
A Touchstone Energy® Cooperative

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A MESSAGE FROM YOUR CEO
Power cost adjustment increase due to wholesale power costs

Beginning in June 2025, Singing River Electric billing statements include a power cost adjustment (PCA) increase of 3.16 mills or $0.00316 per kilowatt-hour. This "pass through" increase is due to our wholesale power provider's rising costs of operating and maintaining its power plants and transmission system, including higher natural gas prices. The new PCA resulted in an estimated increase of $3.16 for a residential member using 1,000 kilowatt-hours per month.

Cooperative Energy, headquartered in Hattiesburg, is Singing River Electric's wholesale power provider. Cooperative Energy operates the power plants that produce electricity and the transmission lines that move electricity to you. The cost of producing the electricity you use and moving it to you represents as much as 75% of your monthly power bill.

Over the last decade, Cooperative Energy has made significant strides in converting older coal-fired generating units to more environmentally friendly renewable and natural gas driven options. Singing River Electric and Cooperative Energy will continue to study its options and plan for future power generation to assure reliability and to keep electricity costs as low as possible.

by Brian Hughey
General Manager and CEO

RIGHT-OF-WAY TRIMMING

Singing River Electric's contractors are or will soon begin clearing trees, limbs, and underbrush around and below the power lines on these streets and surrounding areas to help decrease the number of power outages and reduce the risk of coming in contact with the lines.

▶ **Forts Lake Substation** – Forts Lake Road, Constitution Road, Highway 90, Presley's Outing Road, and surrounding areas.

▶ **Escatawpa South Substation** – Saracennia Road, Old Saracennia Road, Highway 613, and surrounding areas.

▶ **Tanner Chapel Substation** – Highway 612, Howell Tanner Chapel Road, Tanner Williams Road, and surrounding areas.

▶ **Dickerson Sawmill Substation** – Old Highway 63, Highway 63, Brushy Creek Road, and surrounding areas.

▶ **Agricola Substation** – Highway 613, Barton Agricola Road, Highway 612, and surrounding areas.

Energy Tips

Gabe Robbins
Energy Services Representative
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Keep cool air inside your home

Doing small things during these summer months can significantly help you cut down on energy consumption during the extensive heat – and save money. Anywhere cool air can leave your home or hot air could come inside needs attention.

- **Seal leaky exterior doors and windows** to make a big difference in energy consumption.
- **Replace old weatherstripping** on doors.
- Consider **installing a storm door** for additional insulation.
- **Install a door sweep** if you have significant gaps between the bottom of the door and the floor.

While all these actions can help save, **having a good understanding of your air conditioning/HVAC system is where we see the most savings.** Setting your thermostat 20 degrees cooler than the outside temperature will allow the unit to work efficiently and capture those larger saving by cutting down on A/C run time. If you are uncomfortable with the recommended 78 degrees during summer months, take other actions like closing curtains, running fans, and avoiding energy intensive appliances like dishwashers and clothes dryers during the hottest part of the day.
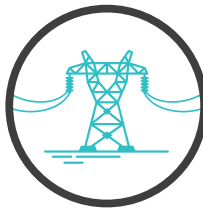
singingriver.com/ways-to-save

How to be PREPARED FOR STORM SEASON

Hurricane season officially began on June 1. Take time now to complete and share your storm plan with your family if you haven't already.
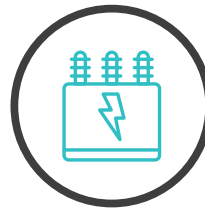
- **Report outages by text or the SmartHub app** – the fastest ways to get your address into our outage management system that our dispatchers/operators monitor 24/7.
  - ◆ Save our **outage text number** (601-947-1744) in your phone. Text OUT if you have a power outage.
  - ◆ Download the **SmartHub app.** Visit singingriver.com/smarthub for instructions.
- Make plans to evacuate if you rely on **electrical medical equipment.**
- Purchase fresh **batteries for flashlights.**
- Visit **singingriver.com/storm-center** for information on what to do before, during, and after a storm.

The Steps for Restoring Power

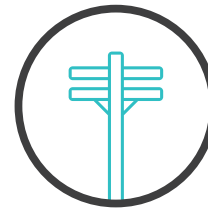When a major outage occurs, our linemen restore service to the greatest number of people in the shortest time possible – until everyone has power.

1. High-Voltage Transmission Lines
These lines carry large amounts of electricity. They rarely fail but must be repaired first.

2. Distribution Substations
Singing River Electric linemen inspect our 45 substations, which can serve hundreds or thousands of people.

3. Main Distribution Lines
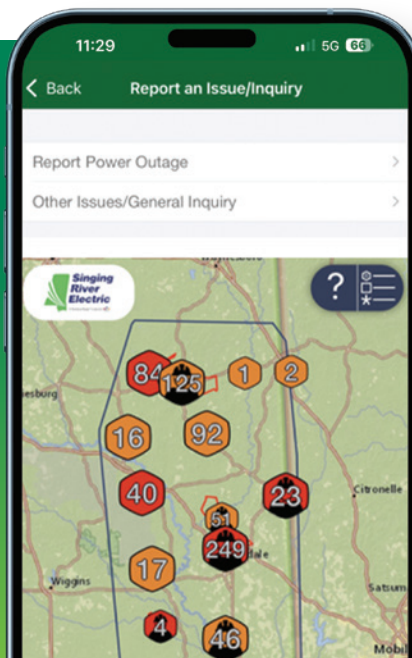Main lines serve essential facilities like hospitals and larger communities.

4. Individual Homes and Businesses
After main line repairs are complete, we repair lines that serve individual homes and businesses.

DOWNLOAD THE APP TO REPORT OUTAGES

singingriver.com/smarthub

You will need your account number the first time signing in.

- Pay your **ELECTRIC BILL**
- Review your **BILLING HISTORY**
- Manage your **ELECTRIC USE**
- Report a **POWER OUTAGE**
- View a **LIVE OUTAGE MAP**

smart hub®

Download on the App Store

GET IT ON Google Play

![SR Singing River Connect logo]

Thank you

to our subscribers for allowing Singing River Connect to be your trusted local provider of fast fiber internet!

★★★★★

"My family has been struggling with AT&T's 25 Mbps internet speed for years. Since I work from home, the slow speed began to impact my work. Additionally, we stream a lot of movies. When SR Connect announced the availability of fiber internet, we were all eager to upgrade. That day finally arrived, and we couldn't be happier!"

JON, SRC subscriber, *Jackson County*

"I was hesitant to switch providers because I didn't want the hassle of switching, digging up my yard, missing work, etc. But Singing River Connect made it so easy. The installer texted me when he was on his way, so I didn't wait at home for hours. The machine they used to bury the wire caused zero damage to my yard! The entire process was super-fast and easy. I wish I had switched sooner."

STEPHANIE, SRC subscriber, *George County*

"We are extremely happy with our service. From the office staff to the installers, they all have provided wonderful service. I totally recommend SR Connect."

CARLA, SRC subscriber, *Jackson County*

JULY 2025

![SR Singing River Connect logo]

FIBER CONSTRUCTION TIMELINE

Get blazing-fast fiber internet from local people you trust.

Step 3: Fiber Construction
Running fiber lines on poles and burying lines underground

- Bayou Cassotte
- Kreole
- Monaco Lake
- Singing River Mall
- Gautier
- Fountainbleau
- Hamill Farm
- Ocean Springs
- Gulf Park Estates

Step 4: Splicing
Connecting fiber lines to the network

- Sunplex

Step 5: Service Drop & Drop Splicing & Step 6: Installation
Bringing mainline fiber to the exterior of your home and connecting your home to blazing-fast fiber internet

- Fort Bayou
- Martin Bluff
- Hickory Hills
- St. Martin
- Tucker Road
- Forts Lake
- Helena
- Helena Industrial
- Escatawpa South
- All Singing River Electric areas in George, Greene, Perry, Stone, Wayne, Harrison, Mobile, and Washington counties and north Jackson County

SINGINGRIVERCONNECT.COM/SIGNUP

How working together benefits our members

Singing River Electric ◆ Cooperative Energy ◆ MISO

1 Singing River Electric and 10 other electric cooperatives across the state are partners with another electric cooperative known as Cooperative Energy.

2 Cooperative Energy operates the power plants that produce electricity, as well as the transmission lines that move electricity to you.

3 Because these 11 cooperatives are joined as one mutual source of power, your service is more affordable and reliable than it would be if each system operated alone.

4 Cooperative Energy is part of MISO, an even larger network that joins it with other power companies in the U.S. and Canada.

These companies work together to produce electricity for everyone from Mississippi to Manitoba at the lowest possible cost, and to make sure electricity is readily available.

MISO is like an air traffic controller for electricity – moving it from where it is generated to where it is needed.

We Partner in Reliability

Being interconnected allows utilities to share power which improves reliability as well as affordability.

We Share Reward

When one power company can produce electricity at a lower cost, everyone enjoys the savings.

We Share Responsibility

Likewise, if one power company needs help to produce enough electricity, the other companies help out.