

A MESSAGE FROM YOUR CEO

Reliability requires investment

As your local power provider, Singing River Electric’s mission has always been simple: keep the lights on and support the communities we serve. But behind every switch, every warm home, and every business that opens its doors is a complex system that requires constant care. Reliable electricity doesn’t happen by accident. It requires ongoing investment in our local grid — through system repairs, maintenance, upgrades, and the integration of new technologies that help us operate smarter and more efficiently.

Much of the energy system we rely on today was built decades ago. While it continues to serve us well, age alone means that components must be repaired or replaced to maintain performance and safety. From poles and wires to transformers and substations, every part of the grid has a lifespan. Routine maintenance helps extend that lifespan, but eventually equipment must be updated to meet modern standards. These proactive investments reduce the likelihood of outages, shorten restoration times when disruptions do occur, and create a stronger backbone for our growing community.

The demands on the electric grid are also evolving. Homes and businesses today use more electricity than ever, and that trend will only continue. Electric vehicles, advanced HVAC systems, smart appliances, and new commercial

facilities add load to our distribution system. As these technologies take hold, the grid must be able to support increased demand while maintaining the reliability our members expect. Strategic upgrades are essential to ensuring we can meet these needs both today and in the decades ahead.

At the same time, new technologies are reshaping how we operate. Tools such as SCADA devices, fiberoptic infrastructure, smart meters, and outage management software allow us to detect problems faster and respond more effectively. Implementing innovative technologies into the grid is not just a convenience — it is a necessity for

ensuring reliability in an increasingly complex energy landscape.

While these improvements require thoughtful planning and financial investment, the return is significant. A stronger grid

supports local economic growth, improves service quality, and enhances safety for our linemen and community. Most importantly, it ensures that the essential power you rely on is available whenever you need it.

Our commitment to reliability runs deeper than infrastructure alone. It reflects our responsibility to the people and communities we serve. Every upgrade, every repair, and every technology we deploy is an investment in your daily life — from the comfort of your home to the success of local businesses and schools. By investing in our local distribution system today, we are building the foundation for a brighter, more resilient tomorrow.

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by Brian Hughey

General Manager and CEO

Energy Tips



Gabe Robbins
Energy Services Representative
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Lower your energy use this winter

Even though south Mississippi winters are usually mild, February cold snaps can drive up energy bills, especially with our heaters running more often. A simple way to use less energy is to **lower your thermostat a few degrees at night or when you’re away — even a 2 to 3-degree adjustment can reduce heating costs.** Staying comfortable is easy with cozy layers and extra blankets.

Changing your HVAC air filter every month helps your system run more efficiently and improves airflow, so your unit doesn’t have to work as hard to heat your home.

During the day, take advantage of the sunshine by opening blinds and curtains on south-facing windows to let in natural warmth; remember to close them at night to keep the heat inside. Sealing drafts around doors and windows helps prevent cold air from sneaking in. Simple fixes like caulk, weather stripping, and door sweeps can keep warm air where it belongs and lower your energy use.

These small steps add up to real savings while keeping your home comfortable all winter long.

singingriver.com/ways-to-save

Notice of Singing River Electric director qualification period

Candidates seeking election to Singing River Electric Cooperative’s board of directors must visit Singing River Electric’s Lucedale office located at 11187 Old 63 South to obtain a director qualification packet. Completed forms and petitions must be returned to the Lucedale office by 5 p.m. on the last business day of February (Friday, Feb. 27, 2026).

IN REMEMBRANCE

Travis Baxter

Singing River Electric is saddened by the passing of our board member, Travis Baxter, on Dec. 28, 2025. Baxter represented our members in George, Stone, and Mobile counties for 48 years. His kind face was often seen at monthly employee safety meetings and while sharing vegetables grown in his garden. His knowledge of our cooperative and its history and the wisdom he attained will truly be missed.



BEST BETS FOR

Winter Savings

Energy consumption spikes during winter months as we spend more time indoors and heating systems work overtime. You can help reduce demand and strain on the electric grid by conserving during peak energy times. Reducing energy use will also help lower your energy bills.

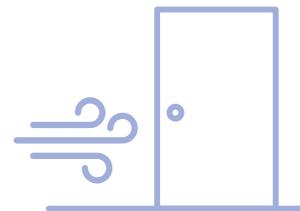
UNPLUG WHEN POSSIBLE



Turn off unnecessary lights and electronics when you aren't using them.

ELIMINATE DRAFTS AND AIR LEAKS

Seal air leaks and drafts around windows and exterior doors.



USE APPLIANCES WHEN ENERGY DEMAND IS LOWER

Run large appliances like clothes washers, dryers and dishwashers early in the morning or before you go to bed.



MAINTAIN HEATING EQUIPMENT



Maintain your heating system by replacing dirty, clogged filters and scheduling an annual inspection for necessary maintenance.

LOWER THE THERMOSTAT

Home heating accounts for a large portion of energy consumption. Adjust your thermostat to the lowest comfortable setting (68 degrees or lower).

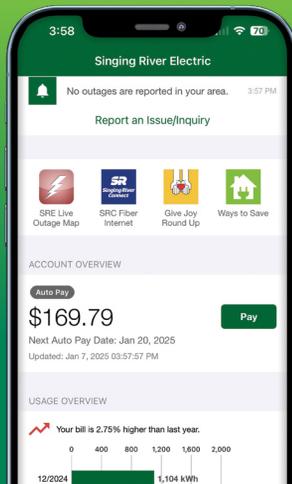


DOWNLOAD THE APP
TO SAVE TIME
AND MONEY



singingriver.com/smarthub

You will need your account number the first time signing in.



Pay your **ELECTRIC BILL**



Review your **BILLING HISTORY**



Manage your **ELECTRIC USE**



Report a **POWER OUTAGE**



View a **LIVE OUTAGE MAP**



"The best move we have made. We have had three other top name internet services and to say the least, they were expensive and awful service. The Singing River experience has been great and costs less with no issues."

- **Ronnie Castille**



"Singing River Electric (AKA SR Connect) has First Class Installers AND Faster Internet AND Better Tech Support than the world-renowned [...]!! Do yourself and your community a great service and be LOCAL!!"

- **Shane Russell**



"Local and reliable! Service is always top notch. Speeds are fast and you get what is advertised. No hidden fees. Can't say enough good things about them."

- **Richard Carmical**



"We are extremely happy with our service. From the office staff to the installers, they all have provided wonderful service. I totally recommend SR Connect."

- **Carla McMellon**



FEBRUARY 2026



FIBER CONSTRUCTION TIMELINE

Get blazing-fast fiber internet from local people you trust.

Step 3: Fiber construction

Running fiber lines on poles and burying lines underground

- Bayou Cassotte
- Singing River Mall
- Gautier
- Fountainbleau

Step 4: Splicing

Connecting fiber lines to the network

- Monaco Lake

Step 5: Service drop and drop splicing

Step 6: Installation

Bringing mainline fiber to the exterior of your home and connecting your home to blazing-fast fiber internet

- Gulf Park Estates
- Ocean Springs
- Hamill Farm
- Sunplex
- Fort Bayou
- Martin Bluff
- Hickory Hills
- St. Martin
- Tucker Road
- Forts Lake
- Helena
- Helena Industrial
- Escatawpa South
- All Singing River Electric areas in George, Greene, Perry, Stone, Wayne, Harrison, Mobile, and Washington counties and north Jackson County

Neighbors Helping Neighbors

COMMUNITY GRANTS AWARDED



◀ Cultivating curiosity and crops

More than 200 Pre-K through 4th-grade **Cherokee Elementary** students are discovering that learning doesn't just happen in the classroom — it can happen in the garden too. A \$2,500 Neighbors Helping Neighbors Community Grant from Singing River Electric purchased raised beds and gardening tools for the Pascagoula school's new hands-on project.

Along with being a garden, 'Roots for Learning' is a living, growing, educational space where students will engage in hands-on lessons that bring science, math, and nutrition to life.

▶ Creating innovative school programs

Serving both high school and middle school students, the **Moss Point Career and Technical Education Center** empowers students through academic and technical curricula, including engineering, culinary arts, welding, aviation, health, aquaculture, and business marketing.

A \$2,383 Neighbors Helping Neighbors Community Grant purchased VR headsets, virtual college exploration toolkits, soft skills flashcards, a mock interview toolkit, career decision-making card sets, and life skills career board games. These items will enhance students' understanding of career pathways and education options through virtual reality and interactive learning.



Visit singingriver.com/my-community to view Singing River Electric's Neighbors Helping Neighbors Community Grant program application requirements. Grants for up to \$2,500 are awarded to non-profits in our local service area three times a year in January, May, and September.

Touch-A-Truck EVENTS

Singing River Electric linemen have been showcasing their trucks, along with the equipment and tools they use, to build power lines and restore power for our members at local Touch-A-Truck events. Our linemen loved talking to our young members and giving out hard hats and electric safety coloring books at events held in George County and Pascagoula.

