

A MESSAGE FROM YOUR CEO

Why vegetation management matters

In our community, we take pride in the natural beauty of the trees that surround us — the shade on a summer afternoon, the colors that mark the changing seasons, and the quiet strength of something that grows slowly but endures.

At the same time, we have a responsibility to keep the lights on and to power our homes and businesses, so that when you flip a switch, the energy you depend on is there.

That's why Singing River Electric works every day to keep a careful balance between preserving the beauty we appreciate and delivering the reliable electricity you expect. One of the most important ways we do that is through regular tree trimming.

It may not always be obvious, but **keeping lines clear of overgrown vegetation plays a major role in preventing power outages.** We've all seen what can happen when severe weather rolls in — strong winds, heavy ice or sudden storms can bring down branches and, with them, power lines and poles. In fact, nearly half of all power outages can be traced back to trees and vegetation coming into contact with electrical infrastructure. As we enter hurricane season along the Gulf Coast, adequate tree trimming becomes more critical.

You may notice our trusted contractors working throughout the year. Our crews are highly trained and certified, following the latest industry standards to ensure the job is done safely and effectively. Their work might seem routine, but it's anything but — it's a proactive step that helps prevent problems before they start.

And it's not just good practice — it's required. Electric utilities across the country are obligated to manage vegetation near power

lines. Scheduled trimming helps remove dead or weakened limbs and keeps fast-growing trees from becoming hazards. It's about staying one step ahead, especially as we prepare for the increasing frequency and intensity of severe weather events.

Beyond reliability and efficiency, there's another reason this work matters: safety. **Electricity is a powerful force, and when trees grow too close to power lines, that power can become dangerous.** Branches that touch lines — or even come close — can carry electrical current. Children climbing trees in their own yards may not realize the risk. During storms, fallen trees can create hazardous conditions not only for families but also for our linemen working to restore service.

Preventative maintenance like tree trimming is far more cost-effective than repairing widespread damage after an outage. Left unchecked, overgrown vegetation can lead to more frequent disruptions and higher costs for everyone. A thoughtful, strategic vegetation management program helps keep those costs down for our members.

At the end of the day, we all want the same thing: a community that's safe, resilient and beautiful. At Singing River Electric, we're proud to be part of that effort. Our roots run deep here, just like the trees we work to care for.



by Brian Hughey

General Manager and CEO

Energy Tips



Gabe Robbins
Energy Services Representative
robbins@singingriver.com

Take action to beat the summer heat

June in south Mississippi means rising temperatures, higher humidity, and the start of heavy air conditioning use. As summer heat and humidity rise:

- Set your thermostat to 78° or as high as comfortably possible when you're home and a few degrees higher when you're away.
- Use ceiling fans to keep air moving. Fans can make the room you're in up to 4° cooler without lowering the thermostat. Turn fans off when leaving the room.
- Keep blinds and curtains closed during peak sunlight hours to block heat and reduce the load on your air conditioner.



Don't forget HVAC maintenance! A well-maintained air conditioning system uses less energy, cools more effectively, and is less likely to break down during the hottest days.

- Clear leaves, grass, and debris from around your outdoor unit, so it can operate properly.
- Consider scheduling a professional tune-up to ensure everything is running efficiently.
- Change air filters monthly to improve efficiency and airflow.

singingriver.com/ways-to-save

2026 JOIN US ON JUNE 25 FOR SINGING RIVER ELECTRIC'S ANNUAL MEMBERSHIP MEETING



PARTICIPATE IN THE 2026 BOARD OF DIRECTORS ELECTION

Our 2026 Annual Membership Meeting will be held on Thursday, June 25, at Singing River Electric's Lucedale office located at 11187 Old 63 South. Registration begins at 5 p.m., and the meeting starts at 6 p.m., covering Singing River Electric's financial, management, and board reports, as well as the board of directors election.

Vote in the 2026 board of directors election to help meet the required 10% quorum needed to conduct business at the annual meeting and fulfill the **2nd Cooperative Principle – Democratic Member Control**.

Participate in one of three ways

Online

Vote online from Monday, May 11, through Tuesday, June 16. Access the online ballot by clicking the "Vote Here" icon on the SmartHub app or our website at singingriver.com. Members with a valid email address on file received an online voting email from noreply@directvote.net on May 11. Enter your membership ID and zip code and then cast your vote.

Proxy

Vote by proxy by assigning your vote to either the board of directors or another Singing River Electric member. Mail the completed proxy in the postage-paid envelope and ensure it is received at our Lucedale office by Tuesday, June 16. You may still attend the meeting; your presence will rescind the proxy and allow you to vote in person.

In-person

Vote in person at the membership meeting on June 25, 2026.

Singing River Electric has a 10-person board of directors elected from the membership in three geographic districts. For 2026, three Post 2 directors will be elected and hold the office for a period of three years. This election will also select one Post 3, District 2 board member for a period of one year to fill an unexpired term.

The following Singing River Electric members were nominated by our membership for election and certified by the Credentials and Election Committee to run for the board position. For qualification requirements, visit singingriver.com/my-membership to view our bylaws. View candidate biographies on the online voting site starting May 11.

DISTRICT 1, POST 2: **James Robert Steele**

To represent Greene, Perry, and Wayne counties in Miss., and Washington County in Ala.

DISTRICT 2, POST 2: **Roy C. Grafe Jr.**

To represent George and Stone counties in Miss., and Mobile County in Ala.

DISTRICT 2, POST 3: **Amy Delcambre, Phillip Eubanks, Stephen M. Tipton**

To represent George and Stone counties in Miss., and Mobile County in Ala.

DISTRICT 3, POST 2: **Kristal K. Sisson**

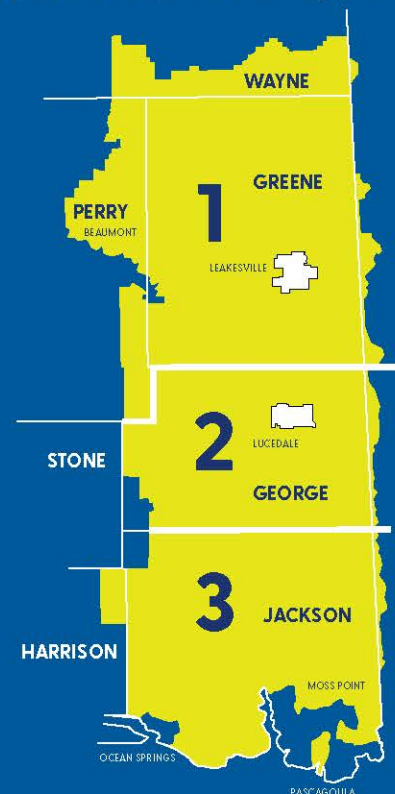
To represent Jackson and Harrison counties in Miss.

Vote online or return your proxy by the June 16
deadline for the **CHANCE TO WIN ONE OF**

TWO
\$500
CASH PRIZES

OR

SIX
\$250
CASH PRIZES



WELCOME POWER PALS!

We are the Cooperative Gang, and we've created the perfect place for you to explore electricity, science, safety, and the amazing world of electric cooperatives. Together with our friends at Singing River Electric, we'll spark your curiosity and power up your knowledge.

- **What Are Electric Cooperatives:** See why being a "co-op" is cool and how we work together to keep the lights on for everyone!
- **Electricity Basics:** Learn how electricity moves and flows with Ty the Beaver.
- **Always Play It Safe:** Learn the "Always Play It Safe" rules from Rae the Armadillo to keep your home and family protected.
- **The Power Process:** Follow Ivy the Fox to see how a spark travels from far away all the way to your front door!
- **Energy Efficiency:** Learn from Cooper the Owl about why smart energy choices matter!
- **Educational Resources:** Grab awesome coloring sheets, activity books, and hidden word games.

Come visit us and become an official Power Pal today at myelectriccooperative.com/power-pals



TIPS TO AVOID SCAMS

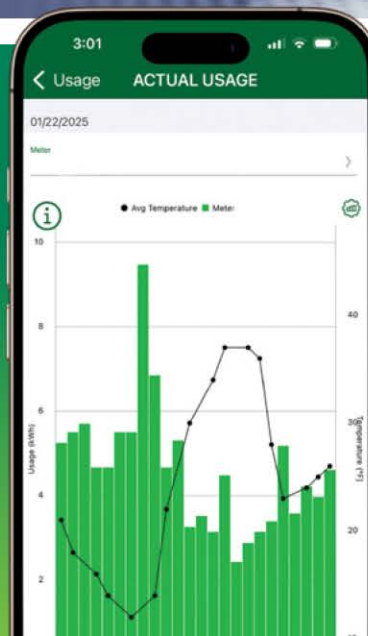
Protect your accounts by enabling multi-factor authentication (MFA) wherever possible. MFA adds an extra layer of security by requiring a second step—like a code sent to your phone or an authentication app—beyond just your password. Even if a scammer steals your login information through phishing or data breaches, MFA can stop them from accessing your account.



DOWNLOAD THE APP TO MONITOR ENERGY USE

singingriver.com/smarthub

You will need your account number the first time signing in.



- Pay your **ELECTRIC BILL**
- Review your **BILLING HISTORY**
- Manage your **ELECTRIC USE**
- Report a **POWER OUTAGE**
- View a **LIVE OUTAGE MAP**



MILESTONE MADE

STEP 3

Fiber Construction
is **COMPLETE**

Fiber lines are now in place overhead and underground throughout the originally designed build-out for our service area.

Singing River Connect is one step closer to completing our build-out and providing fast, reliable fiber internet to more Singing River Electric members!

Pascagoula areas now open for fiber internet sign-ups



**MONACO LAKE SUBSTATION
BAYOU CASOTTE SUBSTATION**

Singing River Electric members in Pascagoula now have access to high-speed fiber internet from Singing River Connect! Our Monaco Lake and Bayou Casotte substation areas are now active, and these areas include Old Mobile Highway, Martin Road, Lanier Street, Highway 90 East, Chicot Street, and surrounding areas.

Sign up today by calling 877-272-6611 or visiting singingriverconnect.com/signup.

FAST. RELIABLE. LOCAL.

“Hearing from our **subscribers**”

“I’d like to thank everyone who served to help get our internet service back on. The tech support was amazing starting with the lady who talked with me about our problem all the way to Caleb, who was so helpful and explained what had happened to the line to our box. We have really been pleased with Singing River Connect and would highly recommend it to anyone needing fiber internet service.”

Peggy W.,

Singing River Connect
subscriber, George County



Five-Star Review

JUNE 2026



FIBER CONSTRUCTION TIMELINE

Get blazing-fast fiber internet
from local people you trust.

Step 4: Splicing

Connecting fiber lines to the network

- Fountainbleau – Shell Landing

Step 5 – Service drops/drop splicing & Step 6 – Installation

Connecting homes & businesses to fiber internet

- Fountainbleau - Highway 90, Old Spanish Trail/Greyhound Way, South Gautier
- Monaco Lake - Highway 90 East and Old Mobile Highway
- Bayou Casotte - Martin Road North/Lanier Street, Chicot Street North, Chicot Street South, Martin Road South

All other Singing River Electric areas are open for fiber internet sign-ups!

- If your apartment complex is interested in service, call 877-272-6611.
- Fiber internet was not run in neighborhoods with two existing fiber internet providers. Please call if your home association is interested in service.

Visit the website below for more information.

SINGINGRIVERCONNECT.COM/SIGNUP