

Bringing power and energy services to local communities

For more information, call 601-947-4211 or 228-497-1313.

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A MESSAGE FROM YOUR CEO

Staying engaged to strengthen our communities

Electric cooperatives around the world adhere to seven cooperative principles. The seventh principle, Concern for Community, is arguably the most important. Each year, your cooperative invests a significant amount of time and funding on activities that support the communities we serve. This principle is more than just a concept to our employees and board of directors. On a daily basis, the Singing River Electric team lives this principle by staying actively engaged in efforts to make our communities stronger.

As a local business for more than 84 years, Singing River Electric calls the communities we serve home. After all, many of our employees and board members were born and raised in these same communities and take tremendous pride in community success. Many of you witness firsthand Singing River Electric's efforts as we sponsor and participate in numerous local events and take an active role in economic development to help build and grow our cities, towns, and rural areas. Some examples include educating students at local schools about electric safety and careers, participating in community clean-up and beautification events, sponsoring the MS Youth Leadership Program, awarding Neighbors Helping Neighbors Grants, donating trees for Arbor Day, and volunteering for local river and boat launch clean-up events.

As employees of your local electric cooperative, we value the support of our board of directors who empower our management team to carry out the seventh principle. One of the biggest decisions regarding this principle was made by our board over the past year - to provide another crucial service for our

membership. We are carefully working through the challenges of expanding high-speed fiber optic internet service to our communities. For this, we continue to ask for patience from our members as this is an incredibly detailed process. With that, we are extremely excited to see this unparalleled service allow our communities to become even stronger and grow in the years to come.

SRE's board of directors, management team, and employees understand the importance of staying actively engaged when it comes to strengthening the communities we serve and will continue doing just that.





Gabe Robbins
Energy Services Representative
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Water heating energy savings

Water heating makes up approximately 13% of your electricity bill. Here's some information to help you use less energy where water heating is concerned.

A water heater comes set by the factory at 125 degrees. By adjusting the temperature down to 120 degrees, the water will feel the same but won't have as much cold water added. The lower temperature setting will allow the unit to cycle on and off less, meaning less run time and more cost savings.

Every water heater has an Energy Factor (EF) rating which is used to calculate the efficiency of a water heater. Ratings range from 0.8 to 2.0 - the higher the rate, the higher the efficiency and savings. Solar water heaters with electrical backup installations typically have a higher factor rating.

According to the Department of Energy's formula, if a standard electric water heater's EF is 0.92, the annual operating cost would be approximately \$525. For a heat pump water heater with an EF of 2.0, the annual operating cost would be approximately \$241.50 - this is less than half the cost of a standard unit.

If you are in the market for a new water heater, make sure to consider the Energy Factor, size/recovery, and the fuel type.

For more energy-efficiency tips, visit singingriver.com/ways-to-save or energy.gov.



Singing River Electric joined Singing River Federal Credit Union to partner with Mississippi Power for the Renew Our Rivers event, removing more than three tons of debris and trash from the lower Pascagoula River on May 20. Eleven SRE employees joined 50 other volunteers to clean up the water ways. Boats launched from Little River Marina and returned throughout the day lade

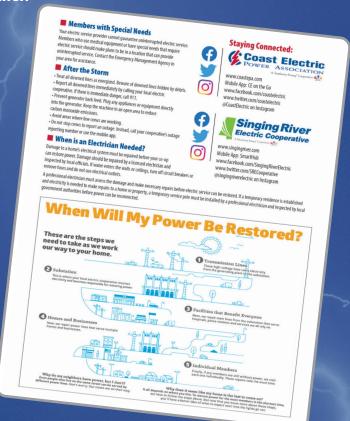
More than
THREE TONS
of debris and trash
COLLECTED
from the lower
Pascagoula River





Get Prepared. Stay Ready.

Download our storm preparedness document or pick up a copy at any SRE office, and stay ready for severe weather.



Staying Connected





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Upcoming right-of-way projects

Singing River Electric clears trees, limbs and underbrush from the area around and below the power lines called the right-of-way. Right-of-way clearing helps decrease the number of outages and reduces the risk of someone coming in contact with the power lines.

Here are the substations and surrounding areas that are either currently being cleared or where clearing will begin soon:

- Tanner Chapel Substation Highway 612, Tanner Williams Road, Tanner Chapel Road and surrounding areas.
- Wade Substation Highway 63, Highway 614, Highway 613 and surrounding areas.
- Rocky Creek Substation Highway 98, Rocky Creek Road, Highway 63 and surrounding areas.
- Frank Snell Substation Highway 613, Highway 614, Frank Snell Road and surrounding areas.

Fiber Service Areas

SR Connect is delivering fiber-fast internet in the following areas - call 877-272-6611 to sign up.

PERRY WAYNE AND GREENE COUNTIES Brewer community

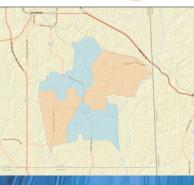


GEORGE COUNTY

The Agricola substation's Highway 613 North and Movella feeders







JACKSON COUNTY

Lake O Pines, Cartersville and Daisy communities, parts of Vestry Road



Singing River Connect

Visit singingriverconnect.com/ signup to view full size maps.



Lightning-fast Fiber Internet Service

STREAM AND STAY **CONNECTED TO THOSE** YOU LOVE MOST

Whether you want to binge watch the whole series or show off your newborn to out-of-state grandparents, we can help with incredible speeds and the level of responsive service you deserve and expect from your local electric co-op.

Ensure the safety of your family and all devices connected to your system by adding the Ultimate Wi-Fi Experience bundle (ExperiencelQ and ProtectIQ) for only \$7/month!



Stop watch

Run a speed test to verify the speed



Lock

Change/reset Wi-Fi network name or



Signal

Create guest password



Clock

Set time limits on screen time or applications (bedtime, etc.)



Pause internet for any device.



Shield

Block harmful content, threats, apps.





Supporting STEM education

SRE NHN Grant helps Sand Hill School purchase drones

Concern for Community

Neighbors Helping Neighbors (NHN) Community Grants help Singing River Electric merge efforts with the hard work of those within our communities.

Since the program's inception in 2001, \$329,458.44 has been awarded to local non-profits in local communities.

Unmanned aerial vehicles, or drones, offer students hands-on experience which provides a more engaging learning environment. The drone curriculum includes flight safety, basic piloting and photo skills, drone physics, rules, ethics, and real-world applications.

"Students not only learn laws, regulations, and science of flying; they will also delve into advanced coding and programming concepts," explains Virginia Kittrell, Sand Hill School Cyber Foundations and Computer Science and Engineering teacher.

The \$2,500 grant was used to purchase four Discover Mini Drones as well as digital courses and curricula. "These drones allow us to make abstract concepts real for our students. They can calculate distances, read graphs, and use data that they create themselves from simple flight paths—making learning relevant and fun for them," Kittrell adds.

For more information on SRE NHN Community Grants and how to apply, visit singingriver.com/my-community. Grants for up to \$2,500 are awarded to nonprofits in SRE's service area three times a year in January, May and September.

Replenish your storm supplies

Now is the time, on a pretty day, to replenish your storm supplies. Purchase fresh batteries, canned goods, and water to keep in the event of a storm. Ready.gov and the Red Cross are great resources for building a basic disaster supply kit.

- singingriver.com/storm-and-outage
- ready.gov
- redcross.org

What is the fastest way to report an outage?

Using the SmartHub mobile app can speed restoration time by directly entering your outage information into our system. Dispatch is then able to assign your power outage for faster repairs. Download the SmartHub app at singingriver.com/smarthub.

smart



As a member of Singing River Electric, you can take comfort in knowing that you are part of a large network of power companies that work together to provide you with affordable, reliable power. Here's how it works:





Singing River Electric and 10 other electric cooperatives across the state are partners with another electric cooperative known as Cooperative Energy.



Cooperative Energy operates the power plants that produce electricity, as well as the transmission lines that move electricity to you.

Because these 11 cooperatives are joined as one mutual source of power, your service is more affordable and reliable than it would be if each system operated alone.





Cooperative Energy is part of MISO, an even larger network that joins it with other power companies in the U.S. and Canada.

These companies work together to produce electricity for everyone from Mississippi to Manitoba at the lowest possible cost, and to make sure electricity is readily available.